

Using WIC Connects tools and skills for effective meetings

1.	Set the agenda: Setting the agenda shows respect for the meeting participants and allows them to focus in on the topic.
	Facilitator:
	"Welcome everyone. This meeting is scheduled from to You can see by the agenda we have a number of topics to cover (briefly review the topics).
	To stay focused on our WIC Connects skills, I'd like to invite everyone to practice during the meeting. (See below)
	 Open-ended questions – use an open-ended question when you ask for more information on a topic. Affirmations – listen for opportunities to affirm another person during the meeting Reflections – ask participants to briefly reflect what the previous speaker said at least once during the meeting before commenting or offering information. Summaries – ask for a volunteer to briefly summarize the discussion or decision at the end of each agenda item.
	We will take a break at about and allow 5 minutes at the end of the meeting for a summary and comments about the meeting."
2.	Check in: Check in with everyone about the agenda and the OARS skill of focus.
	Facilitator: "How does that sound?" or "Are we o.k. to get started?"
3.	At the end of the meeting: It's helpful to end the meeting with a brief summary of a few key points and leave participants with an affirming, confidence-building statement.
	Facilitator: Summarize a few key points. "I have confidence that you will"





PUBLIC HEALTH ALWAYS WORKING FOR A SAFER AND HEALTHIER WASHINGTON

DOH 961-942 April 2012

This institution is an equal opportunity provider.

Washington State WIC Nutrition Program does not discriminate.

For persons with disabilities, this document is available on request in other formats. To submit a request, please call 1-800-841-1410 (TDD/TTY 711).

5% Passive 49.6 Reading ease 9.7 Grade level